

Terms & Conditions- Ivalo Safaris

Ivalo Safaris (hereafter referred as the “supplier”) will follow these terms and conditions regarding reservations, services and cancellations. These terms and conditions are binding for both parties. Please read them carefully!

Cancellation terms:

Total cancellation:

More than 30 days prior to the arrival cancellation fee 25,00 eur.

29-14 days prior to the arrival 50 % of the total amount.

13-1 days prior to the arrival or no show 100% of the total amount.

For cancellations, please contact info@ivalosafaris.

In case of illness:

The reservation will be totally refunded in case of illness. Medical certificate needs to be send to Ivalo Safaris within two working days from the cancellation date.

Changes:

All changes or alterations to be made to the reservation shall be made by e-mail. The requested changes are subject to the written approval of supplier.

Services and pricing

The prices of services and the programme descriptions are presented in the product-specific descriptions in the online shop. The prices include VAT.

Safaris shall be subject to change due to weather conditions and the programme content may vary as well. The service provider reserves the right to change the price, duration, and programme of the safaris without prior notice.

Liability Insurance

Ivalo Safaris has a General Third Party Liability Insurance for bodily injury and property damage according to the terms and conditions of Pohjola Insurance Company Ltd.

Motor insurance

All motor vehicles used in the programme are covered by motor insurance.

Personal travel insurance

Check your travel insurance coverage concerning damages.

Force majeure

Strikes, lockouts, conflagrations, explosions, wars or warlike conditions, substantial restrictions on supplies and other circumstances outside the Supplier’s control entitles the Supplier to cancel the agreement without any liability in damages.

Law and Court

If any disputes are not able to be solved between the contractual parties, the Finnish law shall be used to solve the disputes. If any possible disagreements cannot be resolved by negotiation, they shall be resolved in the Lapland District Court (Rovaniemi).